

AWARDOX

Legal and Privacy Document Package

for the awardox.com service

Effective from: 1 August 2026

Version: 1.0

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Prepared: 29 July 2026

1. Privacy Policy

In Brief

Awardox generally acts as Data Controller in relation to its own User accounts, subscriptions, customer support, and website operation. In relation to entry, judging, and results data of a photography contest created by a Contest Organizer, Awardox generally acts as the Organizer's Data Processor. The precise roles must be determined separately for each data flow.

1.1. The Data Controller and Contact Details

Data	Content
Operator / Data Controller	BIPRO Consulting Kft.
Registered office	2112 Veresegyház, Kilátó utca 1/c.
Company registration number / registration number	13-09-225704
Tax number	14582136-2-13
EU VAT number	HU14582136
E-mail	info@awardox.com
Website	https://awardox.com

1.2. Scope of this Policy

This Policy applies to the processing of personal data carried out in connection with the use of the awardox.com website, Awardox Contests, Awardox Results, customer support, and related online services. Contest Organizers must provide a separate privacy notice for their own contests where they determine the purposes and means of processing entrants' personal data.

1.3. Definitions and Roles

- Data Controller: the person or entity that determines the purposes and means of processing personal data.
- Data Processor: the person or entity that processes personal data on behalf of and under the instructions of the Data Controller.
- Contest Organizer: a person or organization that creates a photography contest using Awardox Contests.
- User: any registered person, including an entrant, organizer, jury member, and Results user.
- Contest Content: entry data, uploaded image, image title, category, score, award, result, and related metadata.

1.4. Details of Data Processing Activities

Processing activity	Data	Purpose	Legal basis	Retention
Website browsing	IP address, timestamp, requested URL, browser and device data, technical logs	Secure operation of the website, troubleshooting, prevention of misuse	Legitimate interests; for strictly necessary cookies, necessity under electronic communications rules	30 days
Account registration and management	Name, username, email, encrypted password hash, language, role, account status	Creating a User account, identification, and providing access	Performance of a contract / steps prior to entering into a contract	Duration of account + 30 days
Use of Awardox Results	Photography contests, image titles, results, acceptances, awards, countries, distinction data, optional identifiers	Recording, analyzing, and exporting results and tracking progress toward distinctions	Performance of a contract; for optional data, the User's choice	Duration of account + 30 days
Organizing a contest	Organizer contact details, contest settings, jury-member data, communication and administrative data	Creating and operating a photography contest	Performance of a contract	Contract + 30 days
Entering a photography contest	Name, email, country, membership/identifier data, uploaded images and metadata, entry status, payment status	Conducting the Organizer's contest	Legal basis determined by the Organizer; Awardox may act as Data Processor	According to the Organizer's instructions and contest rules
Judging and publication of results	Jury-member identifier, score, decision, comment; entrant name, image, result, award	Evaluation, determination and publication of results, and sending scorecards	Legal basis determined by the Organizer; performance of a contract	Contract + 30 days
Payment and invoicing	Payer name, email, transaction identifier, amount, currency, status, billing data. Awardox aims not to store payment card data.	Payment of fees, confirmation, and accounting obligations	Performance of a contract and legal obligation	Accounting records: for the period required by law;
Customer support and tickets	Name, email, account identifier, messages, attachments, technical data	Handling questions and errors and protecting legal claims	Performance of a contract and legitimate interests	Ticket closure + 1 year]
System messages	Name, email, event type, delivery data	Sending account, contest, results, and security notifications	Performance of a contract / legitimate interests	Together with the related account data
Newsletter or marketing	Name, email, time and source of consent	Sending product and contest news	Consent; a separate rule may apply to existing customers subject to legal review	Until unsubscribe

1.5. Mandatory and Optional Data

Awardox clearly identifies the fields that are essential for providing the service. Without these fields, the account or the relevant function cannot be provided. Providing optional fields is voluntary, and the User may request their deletion in the account settings or from the Data Controller, unless retention is necessary due to a legal claim or legal obligation.

1.6. Photographs, Copyright, and Public Results

An uploaded photograph may also contain personal data, especially where it depicts an identifiable person or where the file metadata contains location or device data. The uploader and the Contest Organizer are responsible for ensuring that the processing, judging, and publication of the image are based on an appropriate legal basis and that they hold all necessary copyright, personality, and other permissions.

Only data permitted by the contest rules and the Organizer's settings may appear in the public results gallery, for example the author's name, country, image title, image, result achieved, and award. The exact scope of public disclosure must be communicated before entry.

1.7. Processors and Recipients

Awardox only uses service providers that provide appropriate safeguards. The actual service providers must be assessed before launch and listed in the table below.

Service provider	Function	Data / location	Safeguard
Websupport s. r. o.	Web and database hosting, backup	EU/EEA country, data center	Data processing agreement
Websupport s. r. o.	Transactional emails	Name, email, message metadata; [location]	DPA / SCCs as required
PayPal inc.	Online payment	Payment and transaction data; PayPal may also act as an independent Data Controller	Its own privacy terms
Google	Traffic analytics	Cookie/identifier, device and usage data; [location]	Consent, DPA, SCCs as required
Awardox	Customer support, logging, or backup	EU/EEA country, data center	DPA / access control

1.8. Transfers Outside the EEA

Where a service provider processes data outside the European Economic Area, Awardox transfers data only where an appropriate transfer mechanism is in place, such as an adequacy decision, Standard Contractual Clauses adopted by the European Commission, and, where necessary, supplementary technical or organizational measures.

1.9. Automated Decision-Making

Awardox does not use solely automated decision-making that produces legal effects concerning a User or similarly significantly affects them. Ranking based on jury scores is carried out in accordance with the contest rules; the Contest Organizer is responsible for the final result.

1.10. Rights of Data Subjects

- request information about and access to their personal data;
- request the correction of inaccurate data;
- request deletion of their data where the applicable conditions are met;
- request restriction of processing;
- object to processing based on legitimate interests;
- withdraw consent at any time with effect for the future;
- be entitled to data portability;
- lodge a complaint with a supervisory authority and seek judicial remedy.

Requests may be submitted to: info@awardox.com. The Data Controller will handle the request without undue delay and, as a general rule, within one month. Where necessary, it may request proportionate additional information to verify identity.

1.11. Complaints and Legal Remedies

A Data Subject may lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information (NAIH; 1055 Budapest, Falk Miksa utca 9-11; postal address: 1363 Budapest, P.O. Box 9; website: naih.hu), or with the EU supervisory authority of their habitual residence or place of work. The Data Subject may also seek judicial remedy.

1.12. Data Security and Incidents

Awardox applies technical and organizational measures proportionate to the risks. The measures that may be publicly disclosed are described in Chapter 4 of this package. In the event of a personal data breach, Awardox documents the event, mitigates its consequences, and, where required by law, notifies the supervisory authority and the persons exposed to a high risk.

1.13. Children's Data

The general Awardox service may be used from the age of 14. For minor entrants, the Contest Organizer must ensure age-, country-, and purpose-appropriate parental or legal guardian consent and child-friendly information. The exact process applicable to children must be reviewed separately.

1.14. Amendments to this Policy

Awardox may amend this Policy in the event of changes to legislation, the service, or data processing activities. Users will be informed of material changes in an appropriate manner, for example through the website or by email. Previous versions will be available on the website.

2. General Terms and Conditions and Terms of Use

2.1. Service Provider Details

Data	Content
Service provider	Bipro Consulting Kft.
Registered office	2112 Veresegyház, Kilátó utca 1/c.

Data	Content
Hungarian / EU VAT number	14582136-2-13 / HU14582136
Contact	info@awardox.com
Mandatory hosting provider details	Websupport s. r. o. / Company registration number: 36 421 928 / EU VAT number: SK2021869234

2.2. Subject of the Service

Awardox is an online software service that may support the creation of photography contests, the receipt of entries and images, judging, results management, communication and reporting, as well as the recording of photographic results and progress toward distinctions. The current functions, quantitative limits, fees, and duration of each plan are determined by the plan description published on the website or in an individual offer.

Awardox provides a technical tool; it is not a Contest Organizer, jury, rights-management organization, accountant, or official distinction-granting body, unless it expressly assumes such a role in writing for a specific event.

2.3. Registration and Account Security

- The User must provide true, accurate, and up-to-date information and update it where necessary.
- The account is personal; login credentials must not be shared with any unauthorized person.
- The User must use a sufficiently strong and unique password and report suspicious access without delay.
- Roles and permissions may be used only for their intended purpose.
- Awardox may review, restrict, or suspend an account where there are reasonable grounds to suspect misuse, a security risk, or unlawful conduct.

2.4. Plans, Fees, and Payment

The terms of free and paid plans are set out in the price list, plan page, or individual offer in effect from time to time. The currency, tax content, billing period, automatic renewal, per-entry fee, and any minimum fee must be stated clearly.

Payment may be processed by an external payment service provider, such as PayPal. The payment service provider's own terms and privacy rules also apply. Awardox does not request or store full payment card details where payment is made through the provider's interface.

In the event of non-payment or failed renewal, Awardox may send a notice, restrict paid functions, and, after a 30-day grace period, downgrade or suspend the service. The export option and data retention period before access ends must be clearly stated in the plan description.

2.5. Provisions Applicable to Consumers

Where the User purchases as a consumer, mandatory consumer protection rights may not be restricted. Immediate commencement of a digital service and any resulting loss of the right of withdrawal may only be handled with the express prior consent and acknowledgement required by applicable law.

2.6. Obligations of the Contest Organizer

- publish lawful, accurate, and complete contest rules;
- determine the purposes, legal bases, retention periods, recipients, and scope of public disclosure;
- ensure all necessary copyright, personality-right, consumer-protection, tax, invoicing, and licensing conditions;
- invite only administrators and jury members with appropriate authorization;
- ensure the proper handling of fees, refunds, results, and complaints;
- not claim that Awardox or any association officially endorses the contest without written permission;
- enter into an appropriate data processing agreement with Awardox as Data Controller where required.

2.7. Obligations of Entrants and Jury Members

- An entrant may upload only an image for which they have appropriate rights and that complies with the contest rules.
- The entrant is responsible for permissions relating to persons depicted and protected content contained in the image.
- The entrant must not manipulate the entry, payment, voting, or result.
- A jury member must keep non-public entries, scores, and results confidential and disclose any conflict of interest.
- A jury member's decision is a professional opinion; Awardox is not responsible for the substance of the scoring, except for a calculation error in the system.

2.8. Uploaded Content and License

The User retains all rights in uploaded content. To operate the service, the User grants Awardox a non-exclusive, non-transferable license, territorially limited to what is necessary to operate the service and lasting for the duration of the account or contest and the applicable retention period, to store, technically copy, resize, display, and transmit the content.

The Contest Organizer must separately regulate its own promotional, catalogue, social media, or exhibition use. Awardox does not acquire unlimited commercial rights to photographs merely by their upload.

2.9. Prohibited Use

- uploading unlawful, offensive, misleading, hateful, or rights-infringing content;
- malware, automated attacks, unauthorized data collection, or reverse engineering beyond the extent permitted by law;
- circumventing security measures or using another person's account;
- excessive load, spam, fraudulent payment, or manipulation of a contest;
- bulk uploading or exporting personal data without a legal basis;
- misleading use of the Awardox brand name, logo, or interface.

2.10. Service Level, Maintenance, and Changes

Awardox aims to provide continuous availability but, unless a separate SLA has been agreed, does not guarantee uninterrupted or error-free operation. Where possible, advance notice will be given of scheduled maintenance. Immediate intervention may be necessary for urgent security or operational reasons.

Service functions may change. Appropriate advance notice must be given of any material change that adversely affects a paid service and, where applicable, an option to terminate or receive a proportionate refund must be provided.

2.11. Backups and Export

The User is responsible for regularly exporting results, reports, and contest materials that are important to them. Awardox creates backups according to the website hosting provider's schedule. A backup does not replace User archiving and may not be suitable for the immediate restoration of a single User item.

2.12. Suspension, Termination, and Data Deletion

The User may terminate the account or subscription through the interface or in writing. In the event of a serious breach of contract, unlawful use, security risk, or persistent non-payment, Awardox may, except in urgent cases and after prior notice, restrict or terminate access.

After termination, data may be exported for 3 days and will then be deleted or anonymized from active systems, except for data required by law, legal claims, fraud prevention, or the documented instructions of the Contest Organizer. Final removal from backups will take 30 days.

2.13. Warranty and Liability

Awardox does not exclude liability that cannot lawfully be excluded. The Service Provider is not responsible for the content of contest rules, jury decisions, User content, copyright permissions, taxation, payment disputes, or decisions of external service providers where these are outside its control.

For business Users, except for damage caused intentionally, damage to life, physical integrity, or health, and damage that cannot be limited by law, the Service Provider's aggregate liability may be limited to the fees paid during the preceding 12 months. Any limitation toward consumers may be applied only in accordance with mandatory law.

2.14. Complaints and Support

Contact and complaints: info@awardox.com. Awardox handles complaints in accordance with applicable law and the published support terms. A support ticket must not contain a confidential password, full payment card data, or unnecessary special-category personal data.

2.15. Governing Law and Disputes

These Terms are governed by Hungarian law. For consumers, this does not deprive the User of mandatory protections and jurisdictional rights available under the law of their residence. For disputes between businesses, a competent court or arbitration tribunal may be designated subject to legal review.

2.16. Amendments to the Terms

Awardox may amend the Terms for legal, security, technical, or business reasons. Reasonable advance notice will be given of material changes. Before an amendment takes effect, the User may be entitled to terminate the service. Previous versions will be available on the website.

3. Cookie Policy

3.1. What Is a Cookie?

A cookie is a small data file stored by a website in the browser or on the device. It may help maintain a session, support security, remember language and privacy settings, and, where consent has been given, serve statistical or marketing purposes.

3.2. Cookie Categories

Category	Purpose	Legal basis / activation
Strictly necessary	Login, session, security, load balancing, remembering cookie settings	May operate without consent where genuinely necessary
Functional	Language, interface preferences, convenience settings	As a general rule, consent, unless strictly necessary for a function requested by the User
Analytics	Measuring traffic and usage	Prior consent
Marketing	Advertising, remarketing, profiling	Prior consent
External media	Embedded video, map, or social content	Prior consent if the tool writes, reads, or transmits data

3.3. Cookies Used by Awardox

Name / provider	Category	Purpose	Duration	Third party / country
Joomla session cookie	Necessary	Login and session status	Until the end of the session	Awardox / hosting location
Google Analytics cookie	Analytics	Traffic measurement	According to Google's rules	Google

3.4. Consent Management

On the first visit, the User may separately allow or reject categories other than necessary cookies. Consent must be freely given, specific, informed, and unambiguous. The basic content of the site remains available without accepting non-essential cookies, except for a specific external function that depends on the relevant cookie.

The choice may be changed at any time via the “Cookie Settings” link. Withdrawing consent is as easy as giving it. After withdrawal, the system will not place new non-essential cookies; cookies already stored may also be deleted in the browser.

3.5. Browser Settings

In most browsers, cookies can be viewed, deleted, and blocked. Blocking all cookies may prevent certain essential functions, especially login, from working properly. The browser manufacturer's help pages contain the current steps.

3.6. Amendments and Contact

The cookie list may be updated when the website or service providers change. Privacy contact: info@awardox.com. The Privacy Policy also applies to personal data processed through cookies.

4. Information Security and Data Protection

Draft Public Security & Data Protection Page

4.1. Our Security Principles

Awardox aims to protect personal data, photographs, contest results, and User accounts through technical and organizational measures proportionate to the risks. The principles of our security program are need-to-know access, least privilege, defense in depth, data minimization, traceability, regular updates, and incident preparedness.

4.2. Technical Measures

- Encrypted data transmission using HTTPS/TLS.
- Passwords are stored using a modern, one-way, salted password hash; Awardox does not know the User's original password.
- Role-based access control separates organizer, jury, entrant, and administrator functions.
- Session and CSRF protection, input validation, and secure file-upload restrictions.
- System and application logs are used to detect errors, unauthorized access attempts, and security events. Access to logs is restricted.
- Regular software, Joomla, extension, and server updates, and risk-based remediation of vulnerabilities.
- Restricted database and file access and enhanced protection for administrative interfaces.
- Validation of uploaded files by type, size, and content, and prevention of their direct execution.

4.3. Organizational Measures

- Access is granted only to persons who need it for their duties.
- Privileged permissions are reviewed regularly and access that is no longer required is revoked.
- Processors are assessed from security and privacy perspectives, and data processing agreements are concluded where necessary.
- Development and production environments are separated where possible; production personal data is used for testing only where justified and appropriately protected.
- Change-management, backup, incident-response, and access-management procedures are maintained.
- Employees and contributors are subject to confidentiality and data-protection obligations.

4.4. Data Minimization and Retention

We request only data necessary for the service, legal obligations, or security. Retention periods are defined by processing purpose. Data that is no longer needed is deleted or anonymized, taking account of backup lifecycles, Organizer instructions, and legal claims.

4.5. Payment Security

Online payments may be handled by an external specialist payment service provider. Awardox aims not to store full payment card numbers or card security codes. The payment provider's own security and privacy terms apply.

4.6. Protection of Photographs and Contest Data

- Non-public entries may be accessed only by authorized organizers, jury members, and technical administrators of the relevant contest.
- Depending on the settings, judging may be anonymous or identified; this must be clearly indicated in the contest rules and interface.
- Only data published by the Organizer is included in the public gallery.
- The User performing an export is also responsible for the secure handling and deletion of exported files.
- We do not remove image metadata, such as GPS data.

4.7. Incident Response

In the event of a security incident, we investigate its nature and the affected data and persons, mitigate harm, preserve necessary evidence, remediate the root cause, and document the measures taken. Where a personal data breach is reportable under law, we notify the competent supervisory authority without undue delay and, where feasible, within 72 hours. Data Subjects are also informed where there is a high risk.

4.8. Responsible Vulnerability Reporting

Security vulnerabilities may be reported confidentially to info@awardox.com. The report should include a description of the vulnerability, reproduction steps, and expected impact, but should not include unnecessarily downloaded personal data. Please do not perform denial-of-service testing, alter data, maintain persistent access, or conduct tests affecting other Users.

4.9. Customer and Organizer Responsibility

Security is a shared responsibility. We recommend using a unique, strong password, a password manager, avoiding shared administrator accounts, reviewing permissions regularly, protecting exported data, and reporting suspicious events immediately. The Organizer is responsible for appropriately appointing its administrators and jury members.

4.10. Contact

Privacy questions: info@awardox.com. Security reports: info@awardox.com. General support: info@awardox.com.

